



C2M.v2.7.CCB

3.3.6 Manage Service Agreement and Landlord Agreement

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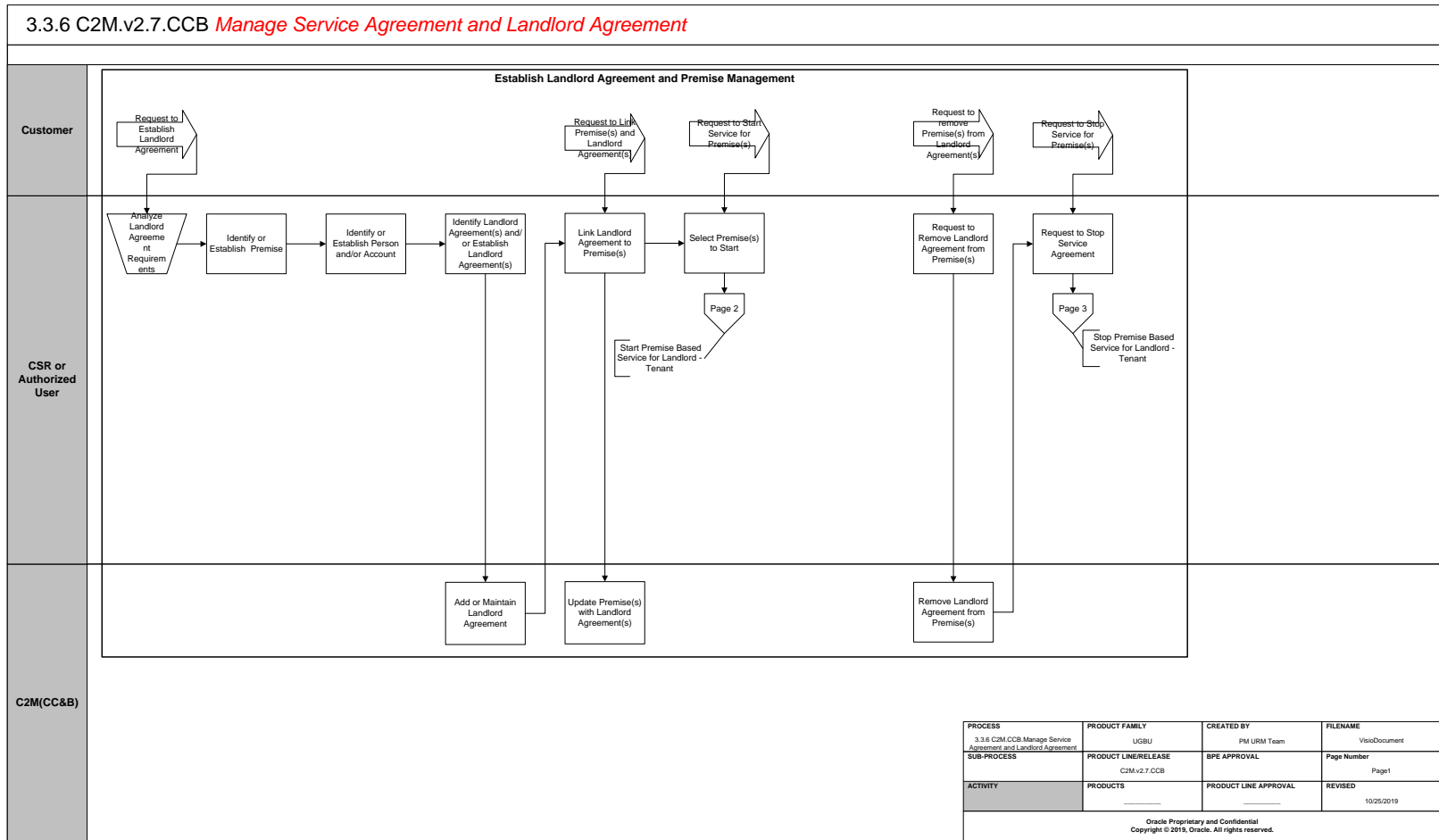
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Brief Description

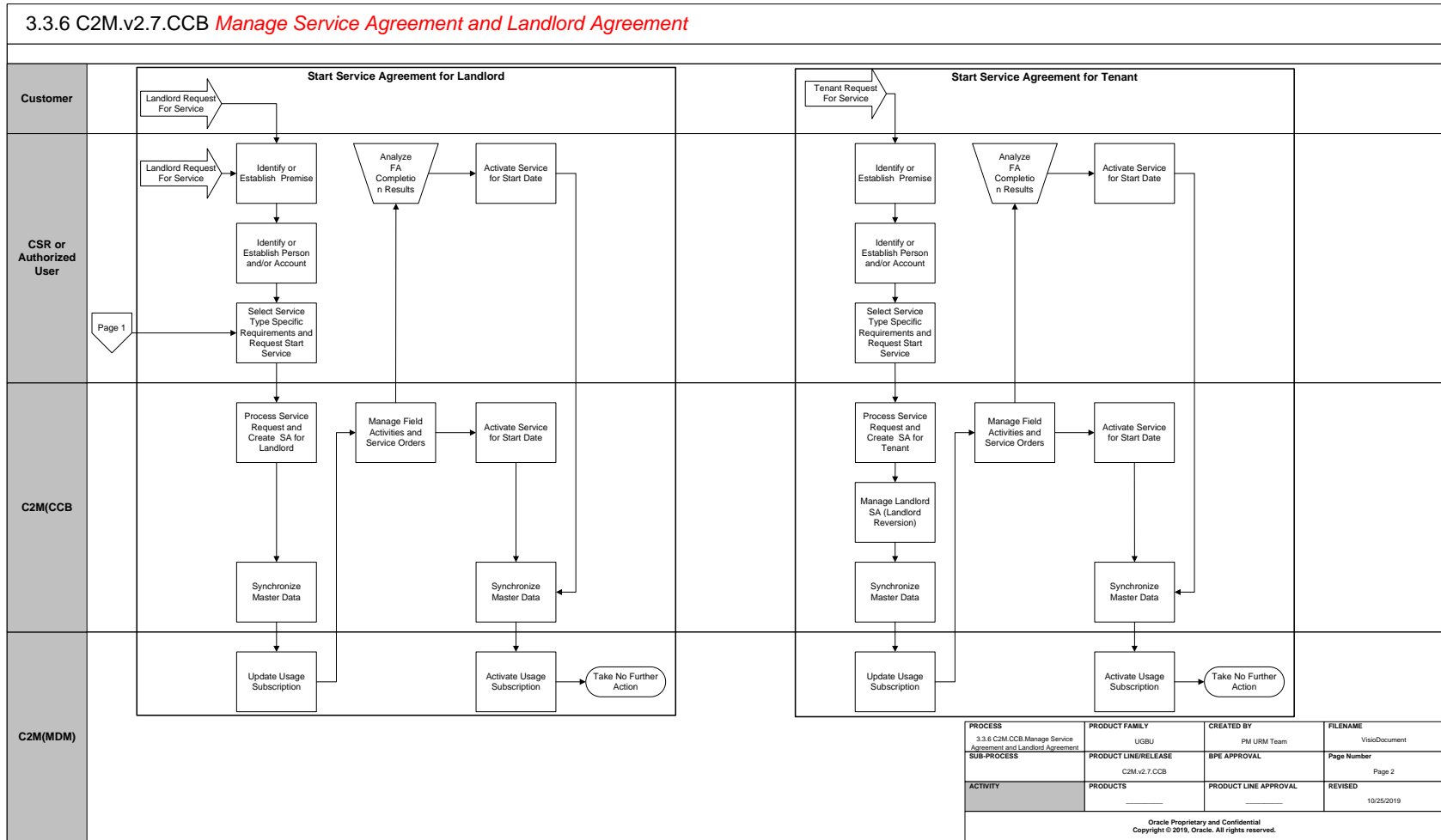
Business Process: 3.3.6 C2M.CCB.Manage Service Agreement and Landlord Agreement
Process Type: Process
Parent Process:
Sibling Processes:

This document describes business events that take place when Landlord associated with Property establishes relationships with Utility Organization. These relationships are documented in special service agreement that regulate landlord responsibilities in situations when rental property is vacant, occupied by tenant or service is transferred from tenant to tenant. This process also contains steps that represent typical Premise Management process.

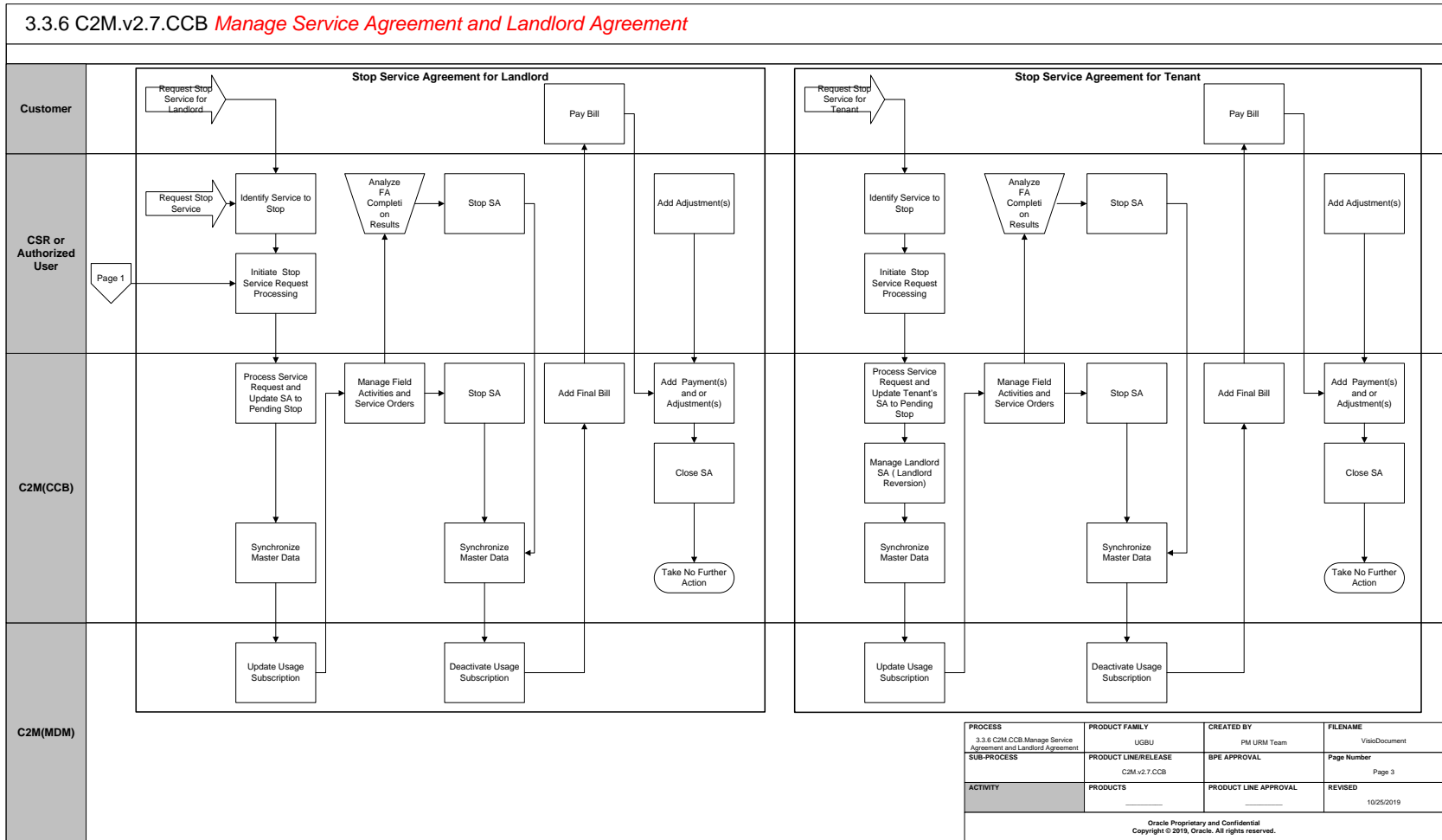
Business Process Model Page 1



Business Process Model Page 2



Business Process Model Page 3



Test Documentation related to the Current Process

ID	Document Name	Test Type

Document Control

Change Record

Date	Author	Version	Change Reference
01/30/2012	Fred Silva	V1.0	No Previous Document
02/12/2012	Galina Polonsky		Review
02/20/2014	Dean Davis		Update
02/27/2014	Galina Polonsky		Reviewed, Approved
09/11/2017	Ekta Dua		Updated document and visio to v2.6
01/05/2018	Colleen King		Updated Document and Visio
01/07/2018	Galina Polonsky		Reviewed, Approved
05/29/2019	Satya Kalavala		Updated Format for v2.7

Attachments